

F. No: 473/02/2022-LC
Government of India
Ministry of Finance
Department of Revenue
(Central Board of Indirect Taxes & Customs)

North Block, New Delhi
Dated: 15th November, 2025

To

All Principal Chief Commissioners/Chief Commissioners of Customs
Principal Directors General/Directors General of Customs
All Principal Commissioners/Commissioners of Customs

Subject: Launch of Online Module for Permissions under Section 65 (MOOWR and MOOSWR)-reg.

CBIC has operationalised a dedicated online module on ICEGATE 2.0 to streamline and simplify the submission of applications for permissions under Section 65 covering the following 2 categories:

(a) MOOWR (Manufacture and Other Operations in Warehouse Regulations, 2019), applicable to warehouses licensed under Section 58 of the Customs Act, 1962; and
(b) MOOSWR (Manufacture and Other Operations in Special Warehouse Regulations, 2020), applicable to special warehouses licensed under Section 58A of the Customs Act, 1962.

2. DG Systems has made available detailed User Manuals for both trade and departmental officers at <https://www.icegate.gov.in/guidelines/warehouse-licensing>. These manuals provide clear, step-wise instructions with screenshots of the module interface. Users are advised to acquaint themselves with these manuals.

3. Any difficulty in using the module may be reported to icegatehelpdesk@icegate.gov.in. Departmental officers may escalate such issues to saksham.seva@icegate.gov.in for timely resolution.

4. Chief Commissioners of Customs shall issue Public Notices indicating the port code(s) to be used for receipt and processing of applications for permissions under Section 65 within their jurisdiction and ensure smooth onboarding of trade onto the ICEGATE 2.0 module.

5. Hindi version follows.



(Prabhjot Kaur)
OSD (Cus & EP)